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What is CodeRED and why is it important to me?

CodeRED is a Park County service by which officials can notify residents by telephone about emergency situations or critical community alerts. The system is capable of sending messages only to people affected by a particular situation, or, in the case of a widespread emergency like a blizzard, to the entire population.

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2. Does the system have my telephone number, or do I have to sign up to receive CodeRED emergency calls?

To ensure we have your correct contact information we strongly encourage you to sign up for CodeRED. After all, you are the most reliable source of information about how to reach your household by phone.

Because Park County wants to reach everyone affected by an emergency whether or not they have signed up for CodeRED, the system comes with a database prepared by the company that supplies CodeRED service. This database is updated regularly.

If you have moved or changed your telephone number recently, you should definitely sign up for CodeRED service or update information you have already provided. Any new information you supply will automatically replace old information. [CodeRED](#)

3. How do I sign up for CodeRED?

Fill out the CodeRED Residential Data Collection Form online from the CodeRED website. This is the quickest, easiest way to sign up because the information you supply will immediately update Park County's CodeRED telephone number database.

If you do not have access to the internet, you can fill out a paper form that will

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be available at local government offices. This form is a duplicate of the online form. Or if you prefer, you can call the Park County Office of Emergency Management at (719) 836-4372 to give the data that is needed to update your information.

[CodeRED](#)

4. I made an error when entering my information, what do I do?

Start over by returning to [CodeRED](#).

5. I have a cordless phone, and it does not work when the power goes out. How is CodeRED going to be able to contact me?

There are two ways you can continue to receive telephone messages from the County through CodeRED:

1. Make sure you have at least one working corded telephone – and be sure to turn the ringer on.
2. The CodeRED “Residential Data Collection” sign-up form gives you the option of filling in both a primary phone number and an alternate phone number. You can fill in the alternate phone number blank with your cell phone number, or you can make it your primary phone number if you wish. Entering an alternate phone number will cause both your primary and alternate phone numbers to be called.

Of course, no form of communication is guaranteed to remain in operation under severe conditions such as those produced by a wildfire. CodeRED does widen the safety margin by offering residents another new and powerful means of learning about vital, timely information.

6. Will I receive a reverse 911 call on my home phone if the number is unlisted?

No, you must register with CodeRed in order to get the reverse 911 call.

[CodeRed](#)

7. Can I arrange to have CodeRED call my place of business?

Yes. When the Residential Data Collection form opens on the CodeRED website, click on the button labeled “Click to Switch to Business Data” and fill in the required information. Please note that emergency calls can only be delivered to a direct dial number. Automated attendants will disrupt the process and calls will not be delivered. [CodeRED](#)

8. Why do I need CodeRED when I have radio and TV to keep me informed?

CodeRED is an additional measure of safety Park County officials and administration believe all of our residents need and deserve. If power goes out, you may not be able to depend upon radio and TV. However, because telephone lines are self-powered, officials can continue to keep you informed through messages delivered by CodeRED.

Many emergencies occur without advance warning. In such cases, you may have no reason to turn on a TV or radio. That’s when CodeRED can help officials alert you immediately and advise you to take appropriate action.

9. Does this mean that I will be getting constantly receiving phone calls?

No. Park County respects your privacy. CodeRED will be used only when situations arise that you should know about.

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10. For what kinds of situations will CodeRED be used?

CodeRED will be used for blizzards and other types of severe weather, wildfires, water main breaks, alerts concerning a missing child or adult, law enforcement emergencies, hazardous material spills – in short, any and all emergencies and community alerts.

11. Who provides the CodeRED service? Is the company reputable?

Emergency Communications Network in Ormond Beach, Florida, provides the service to Park County. In business since 1996, the company provides CodeRED service to several hundred municipalities around the country. Park County selected CodeRED after researching and reviewing several similar services.

12. I live near Park County, but I am not a resident. Can I sign up for CodeRED?

No, unfortunately. Park County pays for CodeRED service based on its own population. However, we encourage you to check with the county or city in which you live. Many use automated telephone notification systems to alert residents in times of emergency.